

Finance and Corporate Services Scrutiny Board (1)

Time and Date

10.00 am on Wednesday, 1st July, 2015

Place

Committee Rooms 2 and 3 - Council House

Public Business

- 1. Apologies and Substitutions
- 2. Declarations of Interest
- 3. Minutes
 - (a) To agree the minutes of the meeting held on 16 March 2015 (Pages 3 6)
 - (b) Matters Arising
- 4. Outstanding Issues Report

Outstanding issues have been picked up in the Work Programme

5. Update on Customer Journey Programme and Customer Services performance (Pages 7 - 12)

Briefing note

6. Revenue and Capital Outturn Report 2014-2015 (Pages 13 - 36)

Report of the Executive Director of Resources

7. **Work Programme 2015-16** (Pages 37 - 42)

Report of the Scrutiny Co-ordinator

8. Any other items of Public Business

Any other items of public business which the Chair decides to take as matters of urgency because of the special circumstances involved

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Tuesday, 23 June 2015

Notes:1) The person to contact about the agenda and documents for this meeting is Carolyn Sinclair, Governance Services, Council House, Coventry, alternatively information about this

meeting can be obtained from the following web link: http://moderngov.coventry.gov.uk

- 2) Council Members who are not able to attend the meeting should notify Carolyn Sinclair as soon as possible and no later than 9am on the day of the meeting giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.
- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Scrutiny Board, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors S Bains, J Blundell, D Chater, J Clifford (By Invitation), G Duggins, D Gannon (By Invitation), R Lakha, J Mutton (Chair), T Sawdon, B Singh and T Skipper

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting OR it you would like this information in another format or language please contact us.

Carolyn Sinclair

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